Is your Security System beeping at you from the inside siren and touch pad? If so, there is an issue with the System that it wants to make you aware of. Here are a few steps that you can do to remedy the situation.

First, go to your touch pad and press the * (star) button. The star is the asterisk button located just below the the 7 button. Watch the LCD display on your touch pad. It will show you the current status of you system. If anything is wrong, it will let you know here. Pressing the * (star) button twice will stop the beeping for 12 hours. Sometimes this is all you want to do so that you can go to sleep and deal with the problem in the morning.

If it says <u>Set Time</u>, then maybe you have lost power to your premises for an extended period of time.

To set the system time:

- 1. Enter the programming menus by pressing 9, master code. 2.
- 2. Press 020. 3. Enter the correct time in 24-hour format, then press #. For example, if the current time is 7:23 A.M., press 0723, #, or if the current time is 4:20 P.M., press 1620, #. 4. Press *, 00, # to exit the programming menus.

To set the system date:

- 1. Enter the programming menus by pressing 9, master code. 2.
- 2. Press 021.
- 3. Enter the current date as six digits (mm/dd/yy) then press #. For example, if the current date is July 14, 2010, press 071410.
- 4. Press *, 00, # to exit the programming menus.

If it says <u>Sensor xx Low Battery or Supervisory</u>, it means that that particular sensor needs a new battery. If you have a spare battery, you can replace it, then press the * (status) button and this will clear the trouble. If you do not have a battery, pressing the * (status) button twice will stop the beeping for 12 hours.

If it says <u>System Low Battery</u>, this means that the main CPU battery needs to be replaced. You will not have one of these, so what you need to do is press the * (status) button twice. This will stop the beeping for 12 hours. Then you can call NET Systems during normal business hours and we will replace the battery, or provide you with a battery if you wish to change it yourself.

If it says <u>Sensor xx Alarm Memory</u>, it simply means that you have had an alarm from that sensor. Simply press the * (status) button twice and this will clear.

If it says <u>Phone Failure</u>, It means that for some reason the phone line is not working. Pressing the * (status) button twice will stop the beeping for 12 hours. If your home phones are not working, you need to call your telephone service provider. If your home phones are working, you need to call NET Systems during normal business hours.